

Dear Valued Agents,

“Known Consignor” Registration in Hong Kong

We are writing to inform you that in order to adhere to the new air cargo security standards announced by the International Civil Aviation Organization (ICAO) that will take effect on July 15, 2013, the Hong Kong Civil Aviation Department (HKCAD) has called for an enhancement to the air cargo security Regulated Agent Regime (RAR). As a result your customers need to sign a new declaration form to register as “Known Consignor” to ensure timely delivery of your shipments on board EL AL flights.

Under new standards, agents cannot accept any shipment from an “unknown consignor” for carriage onboard all-cargo or passenger aircraft, unless such shipment has gone through the security controls required by the Hong Kong Civil Aviation Department (HKCAD). This process may affect the timely delivery of such shipments.

For further inquiries about Known Consignor registration, you may contact EL AL Hong Kong office or your agents, or please refer to the HKCAD site:
<http://www.cad.gov.hk/english/newrar.html>

Sincerely,

Massada Ben David
Cargo Manager – Asia
EL AL Israel Airlines Ltd