



October 16, 2013

Dear Customer,

Please be advised that " Airline Network Services " will start to represent

EL AL Cargo as our GCSA for Canada as of Nov-1st, 2013 .

Hereby please find its contacts:

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May our cooperation always be fruitful and bring a lot of success to our mutual business.

Sincerely Yours,

Keren Lavi Marketing & Customer Relations Manager EL AL Cargo