

Date: \_\_\_\_\_

**To:**

EL AL Israel Airlines Ltd.  
Ben Gurion Airport

**Re: Letter of Undertaking**

EL AL passenger, \_\_\_\_\_, requires medical equipment during the flight due to his/her medical condition.

Therefore, we hereby request to fly the passenger and his/her escort/s \_\_\_\_\_ on Flight no. \_\_\_\_\_ on \_\_\_\_\_, and undertake the following:

1. We would like to fly the passenger with EL AL, notwithstanding being aware of the fact that EL AL may not be properly equipped for such a flight.
2. The medical equipment transported by us (or for us) complies with the list of equipment provided and approved by EL AL; we understand that medical equipment that does not comply with the approved list shall not board the aircraft.
3. We bear responsibility for the medical equipment imported by us (or for us), including the ability to use it through the aircraft's electrical systems.
4. We hereby declare that all equipment items transported by us (or for us) can properly function throughout the flight, including in the event of delay or deflection of flight route.
5. Below is a list of medical equipment/aircraft technical conditions that we ask EL AL to provide (circle the require option):
  - Power supply
  - Oxygen
  - Stretcher
6. We hereby undertake not to make any claim against EL AL or anyone on its behalf, in the event that different or additional technical conditions are required.
7. We hereby declare that we carry all travel documents and certificates required by the country of destination. In case additional documents or certificates are required, we will bear full responsibility for obtaining and presenting them to the authorities.
8. We are responsible for ordering and coordinating the arrival of the ambulance in the country of destination (as necessary), and hereby release EL AL from any obligation related to its arrival or suitability to the passenger's specific medical needs.
9. EL AL shall not bear any responsibility for transporting the passenger (as necessary) within or outside the airport premises, in Israel and in the country of destination, and that EL AL's responsibility only begins after cabin doors close and ends with the aircraft arrival to the gate and when doors open, excluding onboard assistance that was coordinated in advance with the Immigration Services.
10. EL AL shall not bear any responsibility for refusal of entry to the country of destination or for sending the passenger and/or his/her escort/s back to the country of origin, if so decided by the local authorities.
11. This letter of obligation is signed by the passenger/escort/s (circle the relevant option).

Signature \_\_\_\_\_

First and Last Name \_\_\_\_\_

ID \_\_\_\_\_

Signature \_\_\_\_\_

First and Last Name \_\_\_\_\_

ID \_\_\_\_\_